



Triage - Emergency, Assessment Counter

Room Code	TRIAGE-CO
Briefed Area	6.50 m ²
Ceiling Height	2.7 m
Occupancy	1 patient; 1 visitor; 1 staff
Hours of Operation	24 hours

Description | The Triage Assessment Counter - Emergency provides the space and facilities for initial assessment of patients presenting to the Emergency Department.

Electrical	PROTECTION: body protected	<input type="checkbox"/>	HVAC	AIRCONDITIONING: general	<input checked="" type="checkbox"/>
	PROTECTION: cardiac protected	<input type="checkbox"/>		AIRCONDITIONING: HEPA filtered	<input type="checkbox"/>
Lighting	LIGHTING: general	<input type="checkbox"/>		AIRCONDITIONING: positive pressure	<input type="checkbox"/>
	LIGHTING: colour corrected	<input checked="" type="checkbox"/>		AIRCONDITIONING: negative pressure	<input type="checkbox"/>
	LIGHTING: dimmable	<input type="checkbox"/>		VENTILATION: exhaust	<input type="checkbox"/>
	LIGHTING: indirect	<input type="checkbox"/>		VENTILATION: supply	<input type="checkbox"/>
Nurse Call and Duress	NURSE CALL SYSTEM: buttons / handset	<input type="checkbox"/>	Medical Gas	VENTILATION: natural	<input type="checkbox"/>
	NURSE CALL SYSTEM: annunciator	<input type="checkbox"/>		MEDICAL GAS: general anaesthesia	<input type="checkbox"/>
	DURESS: fixed	<input checked="" type="checkbox"/>		MEDICAL GAS: special care	<input type="checkbox"/>
	DURESS: wireless coverage	<input checked="" type="checkbox"/>		MEDICAL GAS: special care, neonatal ventilation	<input type="checkbox"/>
Security	ACCESS CONTROL: to door	<input type="checkbox"/>		MEDICAL GAS: birthing	<input type="checkbox"/>
	ACCESS CONTROL: to item / joinery	<input type="checkbox"/>	Hydraulic	WATER: drinking	<input type="checkbox"/>
	INTERCOM: service communications	<input type="checkbox"/>		WATER: specialty	<input type="checkbox"/>
	INTERCOM: security and access control	<input type="checkbox"/>		DRAINAGE: sanitary	<input type="checkbox"/>
	CCTV: camera coverage within room	<input type="checkbox"/>		DRAINAGE: specialty	<input type="checkbox"/>
	INTRUSION DETECTION: door monitoring	<input type="checkbox"/>	Fire	DETECTION: smoke	<input checked="" type="checkbox"/>
	INTRUSION DETECTION: spatial monitoring	<input type="checkbox"/>		DETECTION: heat	<input type="checkbox"/>
ICT and Audio Visual	AUDIO VISUAL: patient entertainment system	<input type="checkbox"/>	Shielding	SHIELDING: ionising radiation	<input type="checkbox"/>
	AUDIO VISUAL: visitor experience system	<input type="checkbox"/>		SHIELDING: magentic and radio frequency	<input type="checkbox"/>
	AUDIO VISUAL: virtual collaboration system	<input type="checkbox"/>	Acoustics	SPEECH PRIVACY:	
	AUDIO VISUAL: clinical support system	<input type="checkbox"/>		not private moderate private confidential	
	AUDIO VISUAL: digital operating room system	<input type="checkbox"/>		NOISE SENSITIVITY:	
Accessibility	AUDIO: hearing augmentation	<input checked="" type="checkbox"/>		not sensitive medium sensitive sensitive	
	VISUAL: luminance contrast	<input checked="" type="checkbox"/>		NOISE GENERATION:	
	SIGNAGE: accessible, statutory	<input type="checkbox"/>		low moderate high very high	

Additional Considerations

- Multiple Triage Assessment Counters may be arranged together and may be connected to or in close proximity to the Reception - Emergency. When Standard Components are combined, the final overall room configuration should include an egress that takes staff behind the secure line of the Emergency Department.
- Clear line of sight to the waiting room is recommended for observation when the triage nurse is not seeing a patient.
- Provision of a window for visual access from Reception - Emergency (when these rooms are collocated) may be considered to ensure staff are not isolated in the front of house area.
- Direct access is required to a handwash basin. This basin is to be shared between multiple Triage Assessment Counters. Refer to Part D: Infection Prevention and Control for more information.

- This Standard Component shows a counter where patients would be assessed while standing. Counters may be provided as standing height or seated height, or a mix of both – with at least one counter to provide wheelchair access. Where only one triage counter is provided, the configuration must meet requirements for wheelchair access (AS1428.1 or NZS 4121).
- Security glazing configuration (size of communication slot, size of pass-through aperture for samples/paperwork, support for use of small diagnostic equipment, etc.) is to be determined at project level to suit clinical service requirements and operational models.
- Provision of a Hearing Loop and associated items (microphones, signage, etc.) to be determined to suit the configuration of the counter and security glazing.
- Acoustic treatment to be determined suit patient privacy requirements and potential noise transfer from the adjacent waiting area.
- Provision of height adjustable workstations or fixed joinery is to be in line with service requirements and local WHS policies.
- Triage journey board/bed flow board should be located nearby to Triage Assessment Counters.
- Ready access to weighing facilities, including baby weighing, is recommended.
- Ready access to medications, including refrigerated medications, is required. Depending on model of care, access to a separate refrigerator for icepacks, oral rehydration solutions, etc. may also be required to support waiting room medicine.
- A wall clock should be visible from all clinical areas. The location and type of clocks provided, including any required connection to a master clock system, is to be determined at a project level.
- Mobile duress coverage is to be assessed and planned at a department level and coverage of all patient bays is to suit local security and WHS policies and operational service requirements.
- The type, extent and configuration of storage within the room for consumables will be dependent on clinical service requirements, operational policies for stock centralisation/decanting and IPC policies.
- The requirement for Body Protection under AS/NZS 3003 is to be determined at project level depending on the proximity of the counter to adjacent patient areas.
- Provision of emergency/standby power or uninterruptible power supply (UPS) is to be confirmed to suit site and service requirements. Confirmation to be based on risk assessment considering the impact of a power outage on patient care/safety.
- Provision of cleaner's power outlets is to be rationalised across the department, and they are to be spaced in accordance with AS/NZS 3003.



Finishes

CODE	DESCRIPTION	COMMENT
FLVY-101	FLOOR FINISH: vinyl, seamless, standard slip resistance	
FLSK-021	SKIRTING: vinyl, integral with floor vinyl, coved	
WLFI-002	WALL FINISH: paint, clinical areas	
WLPT-031	SCREEN: privacy divider	as required between triage counters to support private conversations; material to be confirmed to balance privacy requirements with waiting room observation
CLTI-022.02	CEILING: drop-in tiles, acoustic, prefinished, 600 x 1200	
CLBK-012	BULKHEAD: flush set, acoustic	
CLCN-011	CORNICE: shadow angle, prefinished	



Joinery

CODE	DESCRIPTION	GROUP	QTY	COMMENT
JOBE-061	BENCH: 750D, laminate	1	1	
JOBE-251	CAP: cable access	1	2	1 to computer workstation; 1 to label printer
JORS-001	JOINERY UNIT: reception desk	1	1	counters may be provided as standing height or seated height, or a mix of both; at least one counter to provide wheelchair access as per AS1428.1 or NZS 4121.
JORS-053	SECURITY GLAZING: to reception, with communication slot and pass through aperture	1	1	configuration of communication slot and pass through aperture to be confirmed at project level to suit clinical service requirements and operational models



Fittings, Furniture and Equipment (FF&E)

CODE	DESCRIPTION	GROUP	QTY	COMMENT
FQBS-171	CHAIR: office, ergonomic	3	1	
FQSM-081	PEDESTAL: mobile, 660H nominal, 1 drawer and 1 printer shelf	3	1	
ITNE-102	COMPUTER: dual display screens, central processing unit (CPU), keyboard and mouse, desktop	3	1	provision of adjustable desk mounted brackets for computer screens may be considered at project level
ITNE-311	PRINTER: desktop	3	1	on pedestal under bench
ITNE-316	PRINTER: labels, small, desktop	3	1	



Engineering Services

CODE	DESCRIPTION	GROUP	QTY	COMMENT
ELGP-241	GPO: double, emergency power, joinery mounted	1	2	to printers
ELGP-241	GPO: double, emergency power, joinery mounted	1	1	to computer workstation
ITIN-028	OUTLET: data, double RJ45, surface mounted	1	1	to printers
ITIN-038	OUTLET: data, triple RJ45, surface mounted	1	1	to computer workstation
ITSE-061	BUTTON: security, duress, fixed, wall mounted	1	1	located discreetly
ITSE-297	BUTTON: door release, remote activation, wall mounted	1	1	to entry for emergency department treatment areas